



March 22, 2020

Dear Valued Customer,

We are closely monitoring the situation surrounding the Coronavirus. Our focus is to ensure we meet customer needs while doing our part to keep you, our employees, and our communities safe.

We know the COVID-19 pandemic is concerning for all of us. We are closely following the recommendations of the World Health Organization, Centers for Disease Control, and local governments where our people and facilities are located to ensure we are responding quickly and appropriately. Here is an update on the situation with regard to GEIM operations:

Wherever possible, we are having our employees work from home.

Our Warehouses and Modification Shops remain open and operating.

Our factories in China re-opened a month ago and are operating at over 96% of production.

The Monterrey, Mexico factory is operating at full production today, but will have a two-week reduced production period starting April 1st. The factory will remain open with a reduced staff to work on critical orders. This is being done to allow our employees the flexibility to care for their children as many area schools are closed.

The Monterrey factory has experienced no material or parts shortages due to the Coronavirus. Alternate sources of supply from both Asia and the Americas have been put into place to ensure dependable supplies of all materials and parts.

At this time, the Lead Times for products made in Monterrey have not changed.

The Warehouses have a full complement of products that were stocked ahead of time to accommodate possible manufacturing disruptions due to the Coronavirus.

The Coronavirus situation is evolving and the steps we are taking are to protect our employees, our customers and our communities. If the situation requires further steps to be taken, we will keep you apprised.

Sincerely,

Randy Connolly

Randy Connolly
CEO
GE Industrial Motors